



R B ASSOCIATES GLOBAL CONNECT PRIVATE LIMITED

4th Floor, Manya Arcade, Plot No.30, Zone-2, Shiksha Mandal, M P Nagar,
Bhopal – 462011 (Madhya Pradesh), India

Impartiality Policy

RBA is committed to impartiality in its inspection activities and ensures the objectivity of its inspection activities. RBA understands the importance of impartiality in carrying out its inspection activities and manages conflict of interest.

RBA identify, analyze and document the possibilities for conflict of interests arising from provision of inspection and resulting relationships. Detailed risk analysis is done and continually reviewed.

RBA does not provide inspection services in cases of unacceptable threat to impartiality. There will be no offering of inspection when relationships that threaten impartiality cannot be eliminated or minimized.

RBA does not deal with or provide any type of consulting services. RBA does not promote activities of any particular consultancy body or organization. RBA does not enter into any type of relationship or agreement with any consultancy body or organization.

RBA does not provide inspection services to clients who have received consultancy or internal audits if the relationship between the consulting organization and RBA poses unacceptable threat to impartiality. There will be no offering of inspection services when relationships that threaten impartiality cannot be eliminated or minimized.

RBA does not outsource inspection services and do not offer linked activities with organizations that provides inspection related consultancy. RBA does not do joint marketing activities with consultancy organizations. RBA does not state or imply that inspection would be simpler, easier, faster or less expensive if services of specified consultancy organization are used.

RBA will take appropriate legal action against any false or inappropriate claims by any consultancy organization stating or implying that inspection would be simpler, easier faster or less expensive if RBA's inspection services are used. Since RBA does not enter into any type of relationship or agreement with any consultancy body or organization any such claims shall be false and misleading.

RBA make sure, that personnel who have provided consultancy in previous two years, shall not be used to take part in inspection activities, unless more than 2 years passed.

RBA takes actions to respond to any threats to its impartiality arising from external actions including that of other persons, bodies or organizations.

RBA make sure that its personnel act impartially and shall not allow commercial, financial or other pressures to compromise impartiality. RBA periodically reviews conformance with the impartiality requirements of ISO 17020. The results shall be recorded in risk analysis form FM-02 and evaluated. (Refer document FM-02 Risk Analysis).

The personnel of RBA are instructed to report any situations regarding conflict of interest that might result in threats to impartiality. RBA does not use such personnel for inspection activities unless they demonstrate that there is no conflict of interest.

All the activities of the staff are based on general employee declaration. RBA uses this information as input to identifying threats to impartiality raised by the activities of such personnel or by the organizations that employ them.

RBA doesn't use personnel, either internal or external, that cannot demonstrate that there is no conflict of interests.

RBA shall not do any business between different organization owned and operated by its shareholders / partners and other organizations owned and operated by its shareholders / partners shall not do any business with RBA's clients.

For R B Associates Global Connect Private Limited

Rishika Ahuja
Managing Director.